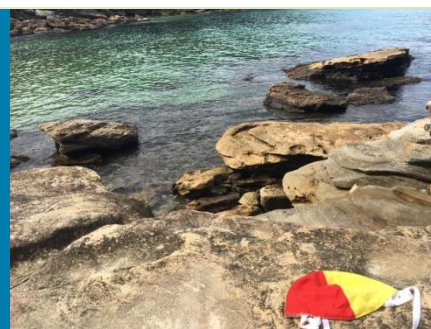


# FAQ's for patrolling members



Welcome to the 2017-18 patrolling season. We are committed to ensuring everyone is safe and happy on the beach, so we have prepared this fact sheet outlining the requirements for everyone.

When you join the club as an Active Member you must be willing to meet your patrol commitments.

## What is expected of me?

- ALL Active Senior Members 18+ must complete their rostered patrols, OR provide an adequate substitute
- Whilst on patrol members must wear full patrol uniform as stated by SLSA
- You must be financial – pay your membership fees prior to commencing patrols – this ensures you are covered by insurance ( pay via the [members area](#))
- You must maintain your award qualifications by successfully completing [Skills Maintenance](#) by 31 December 2017\*  
\*If you do not attend the set skills maintenance days at Clovelly you may attend another club to do your skills maintenance. If you do not complete your skills maintenance your membership may be cancelled

## Your Patrol Team

The members of your patrol team are the people you will work with to build trust and a team that can respond to any emergency.

Your key point of contact is your Patrol Captain – 'PC'.  
If you are unable to attend your rostered patrols YOU MUST contact your PC.



## What if I can't attend my rostered patrol?

It is your responsibility to arrange a suitable substitute for your rostered patrol – that means finding someone with an equal or greater award to replace you.

Your need to:

- Notify your Patrol Captain (ideally 72 hours prior)
- Arrange a substitute patrol member

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**Remember: IT IS YOUR RESPONSIBILITY TO FIND A SUB – REGISTERING A SUB ON THE PORTAL IS NOT SUFFICIENT and YOU MUST ADVISE YOUR PATROL CAPTAIN PRIOR TO THAT PATROL**

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### How do I organise a substitute patrol member?

You can request a substitute through the SLSA members [portal](#)

**TIP:** When you request a sub through the portal, you should also look to pick up someone else's sub request at that time to ensure you are meeting your patrol hours requirements

**TIP:** Your sub must have your equivalent award level, eg. IRB driver for IRB Driver

Contact your friends around the Club and ask them to cover your patrol

**TIP:** Confirm they will cover your rostered patrol and let your Patrol Captain know who will be subbing for you

### What happens if I miss a rostered patrol?

If you do not attend a rostered patrol and have not advised your PC, you will be marked on the patrol log as a "NO SHOW".

There really is no excuse for being a 'NO SHOW' – please communicate with your Patrol Captain if you are unable to attend your patrol. The Club has signed a patrolling agreement with SLSA and has a responsibility to ensure we meet that agreement. We need everyone's commitment to make this happen. If you have not communicated with your Patrol Captain and miss a patrol there is some remedial action to be taken:

The Club will contact you and ask for an explanation as to why you did not attend and you will be required to do a "make up" patrol before your next rostered patrol, which may include:

- water safety for Nippers activities
- designated lifesaving training days such as new bronze or SRC training squads
- other rostered patrols
- or, as instructed

If you fail to complete the "make up" patrol you may face a suspension of your membership and/or you may need to appear before the Club Judiciary Committee to explain why you have not completed your membership obligations.



### What is a year of service?

100% patrol attendance should be your goal. All patrolling members must complete at least 75% of rostered patrols to be awarded a year of service which will be recorded on your record in Surfguard.

If you do not attend a minimum of 75% of patrols you will not be awarded one year of service.

## What does my patrol category mean?

There are a number of award categories. Here is the overview ...

### **Cadet (13-15 years)/SRC**

Our members between 13 and 15 years who have obtained the Surf Rescue Certificate (SRC) and fulfil club obligations, must also complete an annual skills maintenance session.

Our junior members are a very important part of our club and we recognise our SRCs may have conflicting sporting and school commitments. The Director of Lifesaving (Gordon Manuel) and the Junior Captain (Madeline Wheatley) will be working with you to assist arranging alternatives where there is a clash.

Please contact your rostered Patrol Captain to advise them if you cannot make a patrol and they will work with you to sort out suitable alternatives such as shorter patrols and/or assisting with vital water safety instead.

### **Active Junior (15 - 18 Years)**

Members between the ages of 15 and 17 who have obtained or are training towards the Bronze Medallion in that season must fulfil club obligations, and attend an annual skills maintenance session.

We recognise you may have conflicting sporting and school commitments and we aim to work with you offering options that are flexible.

Please contact your rostered Patrol Captain to advise them if you cannot make a patrol and they will work with you to sort out suitable alternatives such as shorter patrols and completing vital water safety instead.

## How do I find out what is going on?

Clovelly SLSC has a range of activities and events that you can enjoy. Information can be found at

[Facebook](#)  
[Team App](#)  
[Website](#)  
Club Newsletter



### Active Senior (18 years & over)

Members who are Bronze Medallion (BM) holders aged 18 years or more, must fulfil full patrol and club obligations, and maintain their award by attending an annual skills maintenance session (unless you are a new member who has obtained your Bronze in that season).

### Reserve Active

Members who have satisfactorily completed 10 years of patrols and service, recording a minimum of 75% of rostered patrols per season with Clovelly SLSC or any other club affiliated with Surf Life Saving Australia. Reserve Active Members must fulfil club obligations and attend an annual skills maintenance session.

Reserve Active Members are required to perform a minimum of 12 patrol hours per season. This is required both for SLSA eligibility to compete, as well as for transition to Long Service after 12 Years.

**TIP:** Reserve Active is not automatically given to members and you must apply in writing to the Board for approval.

### Long Service

Members who have completed 10 continuous years of Active service in line with Club requirements and at least 2 continuous years Reserve Active service achieve this status.

Long Service Member who wish to continue to be Active within the club as a lifesaver, water safety or competitor must fulfil club obligations, including maintaining their award by attending an annual skills maintenance session.

### Contacts

For your protection, there is also support from:

- Director of Lifesaving (Gordon Manuel);
- Assistant Director of Lifesaving (Tania Rouse); and
- Board of the Directors.

**HAVE A GREAT  
SEASON - SEE YOU  
AROUND THE CLUB...**